special access and private line; State switched access and message toll including WATS; interstate switched access and message toll including WATS; State billing and collection; and interstate billing and collection.

- (i) State special access and private line payment and collection expense is directly assigned to the Interstate jurisdiction.
- (ii) Interstate special access and private line payment and collection expense is directly assigned to the interstate jurisdiction.
- (iii) State switched access and message toll including WATS payment and collection expense is directly assigned to the State jurisdiction.
- (iv) Interstate switched access and message toll including WATS payment and collection expense is directly assigned to the interstate jurisdiction.
- (v) State billing and collection payment and collection expense is directly assigned to the interstate jurisdiction.
- (vi) Interstate billing and collection payment and collection expense is directly assigned to the State jurisdiction
- (6) Interexchange carrier billing inquiry includes expenses related to the handling of interexchange carrier billing inquiries. Interexchange carrier billing inquiry expenses are assigned to the following subcategories based on the relative number of actual contacts, weighted if appropriate, to reflect differences in the average work time per contact: State special access and private line; interstate special access and private line; State switched access and message toll including WATS; interstate switched access and message toll including WATS; State billing and collection; and interstate billing and collection.
- (i) State special access and private line billing inquiry expenses is directly assigned to the State jurisdiction.
- (ii) Interstate special access and private line billing inquiry expense is directly assigned to the interstate jurisdiction.
- (iii) State switched access and message toll including WATS billing inquiry expense is directly assigned to the State jurisdiction.
- (iv) Interstate switched access and message toll including WATS billing

inquiry expense is directly assigned to the interstate jurisdiction.

- (v) State billing and collection billing inquiry expense is directly assigned to the State jurisdiction.
- (vi) Interstate Billing and Collection billing inquiry expense is directly assigned to the interstate jurisdiction.
- (7) Coin collection and administration includes expenses for the collection and counting of money deposited in public or semi-public phones. It also includes expenses incurred for required travel, coin security, checking the serviceability of public or semi-public telephones, and related functions. These expenses are apportioned between the State and interstate jurisdictions in proportion to the relative State and interstate revenues deposited in the public and semi-public telephones.

## § 36.378 Category 2—Customer services (revenue accounting).

- (a) The Revenue Accounting proportion of Account 6620 expenses comprise the salaries and other expenses in Account 6620 directly assignable or allocable to the billing of customers and the accounting for revenues, including the supervision of such work.
- (b) Revenue Accounting expenses for the study area are separated on the basis of a Job Function analysis into three main classifications: Message processing expense, other billing and collecting expense, and carrier access charge billing and collecting expense.
- (c) The term "ticket" denotes either a ticket prepared manually by an operator or the mechanized equivalent of such a ticket processed by the revenue accounting office.

## § 36.379 Message processing expense.

- (a) This classification includes the salary and machine expense of data processing equipment, including supervision, general accounting administrative and miscellaneous expense associated with the processing of individual toll tickets and local message tickets.
- (b) The expense assigned to this classification is divided into the subcategories Toll Ticket Processing Expense and Local Message Processing Expense on the basis of the relative number of